

TUI MAGIC LIFE  CANDIA MARIS

WATER POLICY

2025

Water Policy

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Vision & Framework

This policy applies to TUI Magic Life Candia Maris and to all types of activities and services provided by the hotel.

Water is one of the most vital natural resources, essential both for the proper functioning of ecosystems and for the operation of hospitality facilities. Activities ranging from irrigation and hotel agriculture to guest accommodation depend on the availability, quality, and sustainable management of water resources.

At TUI Magic Life Candia Maris, we approach water management with respect, care, and responsibility. Water is not merely a technical element — it is part of the landscape, an integral aspect of the hospitality experience we offer, and a key link in the sustainability chain. The management of water resources is aligned with international standards such as the United Nations Sustainable Development Goals (SDGs), particularly Goal 6, “Clean Water and Sanitation,” promoting responsible use, universal access, and protection of aquatic ecosystems.

Strategic Approach

Our water management strategy is based on the following pillars:

- Water Quality

Priority is given to maintaining the purity of both groundwater and surface water resources. Monitoring water quality, prevention of pollution from agricultural activities, and maintenance of hydraulic infrastructure are critical components of implementation. Any discharge of residues or contaminants into water streams is strictly avoided.

- Water Quantity

Water conservation and rational allocation across all operations are key objectives. Techniques such as drip irrigation, automated watering systems, night-time irrigation, and low-flow filters are implemented to reduce losses and limit dependence on regional water reserves, especially in areas characterized by seasonal scarcity.

- Access to Water

The hotel ensures secure and consistent access to water for all operations, either through licensed boreholes or municipal networks. At the same time, measures are taken to prevent disruption of water access during drought periods and to safeguard the availability of water for local communities and ecosystems neighboring the hotel’s facilities.

- Sanitation & Hygiene

All facilities related to water use (e.g., storage tanks, reservoirs, filters, irrigation systems) comply with safety and hygiene standards. Staff members receive training on the safe use and storage of water, risk identification, and proper management of water discharges.

Monitoring & Indicators

The implementation of this policy is periodically evaluated through the monitoring of specific quantitative and qualitative indicators. Monthly records of water irrigation and consumption, monitored, and reviewed by the relevant managerial staff.

Training & Awareness

It is recognized that effective water management requires not only technical measures but also appropriate education and active engagement of both staff and guests.

Accordingly:

- Staff receive basic training on water management, with a focus on conservation and efficient use.
- Procedures are in place for reporting leaks, faults, or any deterioration in water quality.
- Guests are encouraged to contribute to water conservation through discreet signage placed throughout the hotel premises.
- Educational material is regularly updated to reflect current developments and international best practices.

Oversight & Improvement

The effective implementation of the Water Policy requires robust monitoring mechanisms and continuous adaptation.

This policy is monitored centrally by the Sustainability Department and the Property Department of the Group, in collaboration with the hotel's Management and Maintenance Department. Data are collected, indicators are tracked, and an annual evaluation is conducted.

In cases where proposals for revision or modification arise, they are reviewed and assessed by the Group.

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