



**PURCHASING
POLICY**

2025

Purchasing Policy

TUI Magic Life Candia Maris | 2025

Vision & Commitment

This policy applies to TUI Magic Life Candia Maris and covers all types of activities and services provided by the hotel.

We recognize that the supply chain is a key factor in shaping our environmental footprint, social responsibility, and the quality of our services. Purchasing is not merely a transaction — it represents a commitment to the principles of sustainability, transparency, and fairness.

The hotel recognizes the importance of responsible procurement practices that take into account respect for human rights, decent work, transparency, and the principles of social responsibility across the supply chain.

Strategic Approach

The purchasing strategy of TUI Magic Life Candia Maris is structured around four main pillars:

Prioritization of Local Products and Suppliers

- Preference is given to local and national suppliers to minimize transportation emissions and support the local economy.
- Priority is placed on producers implementing sustainable agricultural practices, particularly through the Group's sustainability initiatives (e.g. [Sustainable Supplies – Regenerating Lassithi Plateau](#), Metaxa Hospitality Group).

Responsible Product Management & Certifications

- Emphasis is placed on selecting products that meet internationally recognized standards, such as FSC for wood and paper, Fair Trade for specific food items, and animal welfare standards.
- Preference is given to certified organic product suppliers, holding certifications such as responsible agricultural practices or organic farming certifications.
- Collaboration with suppliers committed to transparency regarding the sourcing and production processes of raw materials.

Packaging Management

- Preference is given to products with minimal, recyclable, or reusable packaging.
- Implementation of measures to reduce or eliminate single-use items where feasible, including the use of refill stations and bulk packaging systems.

Ethics, Quality, Labor, and ESG Criteria

Suppliers are required to comply with the laws and regulations of the country in which they operate, including those related to:

- Labour rights
- Health and safety
- Employee rights
- Anti-corruption and anti-bribery measures

The hotel's Procurement Department conducts qualitative assessments of suppliers.

Furthermore, the hotel applies a zero-tolerance policy towards any form of:

- exploitation
- abuse
- human trafficking
- child exploitation
- forced labour
- workplace abuse

across its entire supply chain.

As part of its responsible supply chain management approach, the hotel seeks to inform its external suppliers and partners about the principles of respect for human rights and the non-acceptance of practices involving exploitation, abuse, or human trafficking.

The hotel does not wish to cooperate with suppliers, partners, or third parties for whom there are documented indications or confirmed involvement in incidents of human rights violations.

The hotel ensures, through its internal procedures and training, that employee awareness is strengthened regarding the identification and reporting of potential human rights violations, where this is relevant to their roles and responsibilities.

In the event of a suspected human rights violation, the hotel reviews the incident in accordance with its internal procedures and, where required by the applicable legal and regulatory framework, informs the competent authorities.

This approach is supported by the hotel's Management and forms part of the Group's broader Sustainability Strategy for responsible procurement management.

Monitoring & Indicators

The implementation of this policy is periodically evaluated through the monitoring of both quantitative and qualitative indicators, with particular emphasis on:

- Number of strategic local and national suppliers
- Number of businesses per country of origin
- Percentage of food and raw material purchases sourced from local/national suppliers
- Percentage of regenerative organic products
- Percentage of single-use products

Oversight

The implementation of the Purchasing Policy is monitored centrally by the Sustainability Department, in collaboration with Hotel Management and the Procurement Department.

Data are collected, indicators are tracked, and an annual evaluation is conducted.

The policy may be updated when new regulatory requirements, operational needs, or findings arising from its implementation emerge.

Should proposals for policy revision or improvement arise, they are reviewed by the Group to ensure continuous enhancement and alignment with sustainability principles.

TUI MAGIC LIFE  **CANDIA MARIS**